

What to do if your water softener is beeping?

Salt Reminder:

If your water softener is making a beeping sound it is most likely to be that your units salt reminder has been activated. This happens periodically to remind you to check your salt levels within the softener. This reminder is a timer and does not measure the salt remaining so do not be surprised if when you check your softener there is still salt in it. Resetting your salt reminder is very simple and takes a just a few minutes.

To reset the salt reminder:

1. Ensure you softener is filled with salt and top up as necessary
2. Remove any covers to access your water softeners control panel
3. Locate the 'enter or 'return key' on the control panel as shown in diagram 1
4. Press the key twice and the reminder will stop beeping and the display panel will return to normal display see diagram 2
5. Replace any covers and the job is done

Note: If the alarm keeps on continuing to beep please try again. If for any reason the reminder won't reset please call our customer services team for assistance.

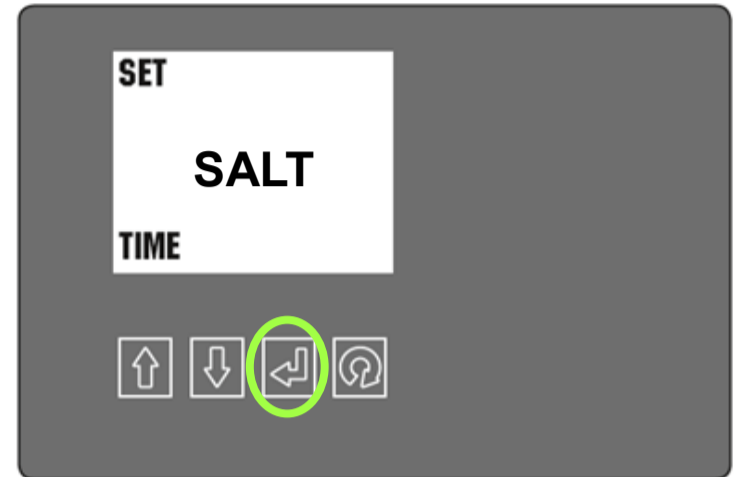


Diagram 1



Diagram 2 required (normal display) check manual